

Castrol Engine Warranty
FREE LIMITED LIFETIME ENGINE WARRANTY
Lifetime Protection for one of life's biggest investments

BP Lubricants USA Inc. makes the following warranty to you, the vehicle owner or lessee whose name appears on the program Registration and Registration Confirmation forms. Subject to the terms contained herein, it agrees to repair or replace, at its option and expense, the engine parts listed in the coverage section that fail or experience abnormal wear due to the failure of Castrol motor oil to provide proper lubrication to the engine of the vehicle identified above.

I. EFFECTIVE DATE

This warranty takes effect on 150 days from the date of registration **and** 5000 driven miles. The warranty period is defined in Section III below.

II. ELIGIBILITY

A vehicle is eligible for this warranty if it is a privately-owned passenger car, van or pickup/light truck with a GVWR of 6,500 pounds or less; and if:

1. The vehicle has been driven for less than 100,000 miles since the in-service date;
2. The claimed damage occurred no less than 150 days and 5000 miles driven from the date of registration, and
3. The vehicle has a valid inspection sticker in the states where inspections are mandatory and has no pre-existing conditions.

This warranty also extends to such vehicles when leased by an individual when the Lessee is primarily obligated for repairs. Said vehicle is covered both during the term of the lease and after purchase by Lessee.

This warranty does not cover vehicles used for commercial, agricultural or farming purposes.

III. PERIOD

This warranty is provided for Castrol Edge Professional motor oil. If you use **Castrol EDGE Professional exclusively**, your vehicle is eligible to be covered forever - a lifetime guarantee!

You must maintain brand and type consistently for warranty level to remain in effect.

IV. COVERAGE

Only the following listed engine parts are covered:

- Pistons and Rings
- Turbo Bearings
- Timing Chains
- Cylinder Lining or Bore
- Oil Pump
- Rods and Rod Bearings
- Balance Shafts & Push Rods
- Cam Shaft & Bearings
- Crankshaft & Bearings
- Valve Lifters
- Rocker Arms and Pivots
- Distributor Drive Gear
- Wrist Pins & Bushings
- Timing Gear or Sprockets
- Valve Stems & Guides
(Grinding adjustments excluded)

V. LIMITS OF LIABILITY

1. The payment of claims under this warranty is limited to the time needed to make the necessary repairs or to effect the replacement of any irreparably damaged engine part listed above as allocated by Chilton's Flat Rate Guide or other auto industry accepted flat rate time guides (x) the commercial repair shop's posted hourly labor rate, plus (+) the reasonable cost of a replaced engine part of like kind and quality.

2. In no event shall the liability of BP Lubricants USA Inc. exceed \$5000 or the fair market value of the covered vehicle.

3. Vehicles with a starting odometer mileage above 75000 miles when registered for coverage, only have coverage of 50% or a maximum of \$2500 per claim.

VI. CONDITIONS

To keep this warranty valid, you must comply with all of the following requirements:

1. The vehicle engine must be serviced with Castrol EDGE Professional motor oil, exclusively; unless you have converted to this program from a competitive engine lubrication warranty program, in which case you must retain all appropriate records from the prior program (in addition to this program) in order to prove that service was performed in accordance with its terms.

2. Castrol recommends the intervals between motor oil changes, since registering for the Castrol Limited Lifetime Engine Warranty, not to exceed 6 months or 5,000 miles using EDGE Professional, whichever shall occur first. Under no circumstances, however, shall the intervals between motor oil changes exceed the vehicle manufacturer's recommendations for drain intervals as specified in the Owner's Manual of the vehicle.

3. The motor oil used must be appropriate viscosity grade based on ambient conditions.

4. The oil filter and air cleaner element must be replaced in accordance with the manufacturer's recommendations.
5. All services referred to in Section "VI" must be performed by an automotive service center, commercial fast oil change facility or auto dealer.
6. In the event of a claim, you must provide BP Lubricants USA Inc. with satisfactory evidence that all of the requested services referred to in Section VI were performed.

IMPORTANT: You must retain copies of all service receipts and repair orders to collect on a claim under this warranty. These receipts must satisfactorily show that Castrol Edge Professional motor oil was used; the mileage and date each time the motor oil was put into the vehicle; and the time and date that other services referred to in Section VI were performed.

VII. EXCLUSIONS

This warranty is subject to all of the following conditions and exclusions:

1. It does not cover vehicles modified for, or used in, competitive events.
2. It only covers factory-installed or OEM-specified engine parts.
3. It does not cover claims that are pre-existing conditions or the result of collision, negligent or intentional abuse, improper service or maintenance, defect in manufacturer, improper installation of any part, coolant contamination, or the failure to keep the motor oil and engine coolant at the levels prescribed by the manufacturer and herein. BP Lubricants USA Inc. will not refuse payment for such claims that otherwise comply with the terms of this warranty, unless it demonstrates in good faith, that one or more of these causes resulted in the damage claimed.
4. It does not cover claims also covered by the vehicle manufacturer's warranty or any extended service contract. However, if you have otherwise complied with the terms of this warranty, BP Lubricants USA Inc. will pay the deductible amount to be paid by you under any extended service contract purchased by you which covers such a claim.
5. This warranty is void if at the time you applied for this warranty, your vehicle had in excess of 100,000 miles.
6. If the subject vehicle is transferred to a second owner or second lessee, this warranty is also transferable to the second owner/lessee as long as the subject vehicle has been driven 100,000 miles or less and all oil change receipts as required herein are also transferred.

VIII. FILING A CLAIM

Procedure to follow in the event of a claim under this warranty:

1. Any warranty repairs may be made by the new car dealer from whom the vehicle was purchased or leased or in the repair shop of your choice. In all cases, you must notify BP Lubricants USA Inc. of a claim prior to having any repairs made by calling 1-888-CASTROL or writing to:

**BP Lubricants USA Inc.
Castrol Engine Warranty Head quarters
Castrol Consumer Relations
P.O. Box 485
Lewiston, NY 14092**

Claims must be made to BP Lubricants USA Inc. and not to or through a dealer or distributor.

2. You must provide BP Lubricants USA Inc. with all of the following:

- a. A copy of your warranty;
- b. Copies of all service repair orders/receipts that will verify compliance with the terms of the warranty;
- c. A copy of your lease agreement if the vehicle is leased;
- d. A copy of the current vehicle registration card;
- e. A complete statement of damage and repair costs;
- f. A copy of the extended service contract if you are making a claim under Section VII (4) above;
- g. Upon request, a sample of the motor oil in the crankcase at the time the claimed damage was discovered.

3. If it is apparent that the damage claimed is covered by this warranty and you have complied with all of its terms, we will approve the claim and make payment after repairs are completed.

BP Lubricants USA Inc. has limited responsibilities under this warranty, specifically to the cost of repairing or replacing the damaged engine parts listed above in accordance with Section V above or, in the proper case, paying the deductible amount noted in, and in accordance with Section VII (4) above.

However, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In addition, this warranty gives you specific legal rights and you may also have other rights which vary from state to state.